

TROUBLE SHOOTING

Contact Information for users of the Library Book Shipping Tool

CULC (Canadian Urban Libraries Council) took over the administration of Canada Post's Library Book Shipping Tool from CLA in June 2016.

- Technical and access issues contact help@libraryshippingtool.ca
- Username and password assigned contact info@libraryshippingtool.ca or fill in the form.

Library Shipping Tool
The Canada Post shipping tool for the Canadian Library Materials Service administered by CULC/CBUC

Home Info Using the Tool Application Form **Contact Us** Login

Contact Us

The Library Shipping Tool is administered by the [Canadian Urban Libraries Council / Conseil des Bibliothèques Urbaines du Canada](#).

For questions about the Library Shipping Tool or getting your library signed up for the tool please contact info@libraryshippingtool.ca.

If you had a library shipping tool account with CLA please fill out the form at <https://www.surveymonkey.com/r/libraryshippingtool>

If you are having difficulty using the tool please contact help@libraryshippingtool.ca.

Updating Contact Information:

Please help us keep our Contact Information up to date. To make any changes, log into the Library Shipping Tool and click on your name on the upper right hand corner. Under "Edit My Profile" you can change the contact name at your library and the contact email address.

NEWS

- [Many Libraries Unable to Print Labels](#)
- [Canada Post 2017 Rate Change](#)
- [In the Event of a Labour Disruption](#)
- [Postage Meter Changes for July 1](#)
- [New Label Issues](#)

LANGUAGE

- [Français](#)

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<http://libraryshippingtool.ca/en/contact-us/>